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Creating a Coaching Culture in India Inc.: Strategic Pathways for Vikshit

Bharat 2047

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#### Abstract

As India embarks on its Vikshit Bharat 2047 vision, which aims to transform the nation into a developed economy by its centenary, corporate India must play a crucial role in this ambitious journey. A pivotal strategy in achieving this transformation is the development of a robust coaching culture within Indian corporations. This conceptual paper explores the potential for coaching to enhance leadership capabilities, boost employee engagement, and foster organizational agility, aligning with the broader national development goals. By establishing a coaching culture, Indian enterprises can cultivate a workforce that is innovative, agile, and prepared to meet future challenges.

The paper delves into the importance of coaching as a strategic tool for leadership development and organizational performance, drawing on global best practices and examining their relevance within the Indian corporate context. It highlights specific challenges faced by Indian corporations, particularly small and medium enterprises (SMEs), and proposes a comprehensive policy framework to support the adoption of coaching practices. This framework includes strategies for integrating coaching with performance management systems, leveraging technology, and fostering leadership commitment.



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Additionally, the paper suggests policy recommendations, including public-private partnerships and government incentives, to accelerate the adoption of coaching initiatives across various sectors. By building on relevant literature and case studies, this paper provides a holistic approach to embedding coaching into the corporate fabric of India. It argues that creating a coaching culture is essential for driving corporate growth and national development, ultimately contributing to a progressive and globally competitive India by 2047.

**Keywords:** Coaching Culture, Leadership Development, India Inc., Vikshit Bharat 2047, Organizational Agility, ICF, EMCC, public-private partnerships,

#### 1. Introduction

#### Background and Context

India stands at a pivotal juncture in its developmental journey, with the Vikshit Bharat 2047 vision aiming to position the nation as a global leader by its 100th year of independence (NITI Aayog, 2021). This ambitious national framework encompasses a comprehensive transformation across sectors including technology, infrastructure, education, and industry. Within this broad vision, India Inc. the collective term for the nation's corporate sector holds a crucial role in driving economic growth, fostering innovation, and developing human capital. The evolving business environment necessitates qualities such as leadership agility, employee engagement, and resilience attributes that can be cultivated through a coaching culture.

Coaching, as a developmental tool, has gained significant global attention due to its focus on individual reflection, growth, and organizational adaptability (Grant, 2017). This paper explores how India Inc., including large corporations, small and medium-sized enterprises (SMEs), and start-ups, can build a robust coaching culture that supports leadership development and long-term sustainability. By aligning organizational development with national goals, a coaching initiative can significantly advance India's vision for Vikshit Bharat 2047.



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Research Question

How can India Inc. leverage a coaching culture to enhance leadership and employee development, thereby contributing to the broader national objective of Vikshit Bharat 2047?

Significance of the Research

As India aims to become a global economic leader, key factors such as leadership agility, organizational innovation, and workforce engagement are vital. A coaching culture addresses these challenges by equipping employees and leaders with reflective, adaptive skills necessary for navigating complex organizational landscapes (Bluckert, 2016). Moreover, integrating coaching practices within Indian corporations can foster dynamic, resilient organizations that contribute to national economic development.

2. Literature Review

Defining Coaching and Its Relevance in India Inc.

Coaching is defined as a structured, reflective process designed to facilitate individual growth, foster accountability, and enhance organizational effectiveness (Grant, 2017). Unlike mentoring or traditional training, coaching emphasizes developing self-awareness and critical thinking skills, essential for navigating today's globalized business environment. Organizations worldwide are increasingly adopting coaching practices to bolster leadership development, promote innovation, and drive employee engagement (Ellinger & Ellinger, 2020).

In the Indian context, coaching has the potential to bridge the gap between traditional management practices and the evolving demands of a globalized economy. Historically, Indian organizations have favored hierarchical management structures, where decision-making authority is concentrated at the top levels (Sharma & Bhatnagar, 2021). However, the rapid expansion of industries such as IT, pharmaceuticals, and manufacturing necessitates more agile and adaptable leadership styles that foster innovation and resilience (Linder-Pelz, 2018).



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Coaching as a Tool for Leadership Development

Leadership development presents a significant challenge for India Inc., particularly as corporations scale to meet the demands of a globalized market. Transformational and servant leadership theories underscore the importance of empowering employees, fostering innovation, and driving organizational change (Jones, Woods, & Guillaume, 2016). These leadership models align closely with coaching principles, which focus on empowering individuals through reflective practices and cultivating a culture of continuous learning.

A robust coaching culture can enhance leadership development by equipping leaders with tools to adapt to changing market conditions, lead diverse teams, and make strategic decisions (Bluckert, 2016). Global corporations such as Google, IBM, and Microsoft have successfully integrated coaching into their leadership development strategies, resulting in increased innovation, employee engagement, and organizational resilience (Ellinger & Ellinger, 2020). Indian corporations, particularly SMEs, can benefit from adopting similar strategies to nurture domestic leadership talent.

**Existing Coaching Practices in India** 

While coaching is relatively new in the Indian corporate landscape, several notable examples of successful implementation exist. Large corporations such as Infosys and Tata Consultancy Services (TCS) have integrated coaching into their leadership development programs to create adaptive, reflective leaders (Bhardwaj & Gupta, 2020). However, the adoption of coaching practices among SMEs remains limited due to financial constraints, lack of awareness, and cultural resistance (Sharma & Bhatnagar, 2021).

There is a clear need for broader adoption of coaching across various sectors, especially SMEs that form the backbone of the Indian economy. This paper argues that targeted policy interventions and training programs can help democratize access to coaching practices, enabling SMEs to develop leadership talent that aligns with the broader Vikshit Bharat 2047 vision.



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Theoretical Framework: Coaching and Organizational Agility

The shift towards a coaching culture in Indian organizations aligns with contemporary theories of organizational agility. Agile organizations are characterized by their ability to swiftly adapt to market changes, embrace innovation, and remain resilient amidst uncertainty (Linder-Pelz, 2018). Coaching fosters these qualities by encouraging employees and leaders to engage in reflective practices, seek continuous improvement, and take ownership of their personal and professional development.

However, embedding a coaching culture in Indian corporations requires overcoming several cultural and structural barriers. Traditional Indian management styles, which emphasize authority and hierarchy, can conflict with the egalitarian, collaborative nature of coaching (Sharma & Bhatnagar, 2021). Addressing these barriers will be crucial for integrating coaching practices into India Inc.'s corporate culture.

### 3. Conceptual Methodology

Approach to Creating a Coaching Culture

This paper employs a conceptual framework to explore the integration of coaching into Indian corporations. The methodology synthesizes global best practices in coaching with the unique challenges and opportunities of the Indian corporate landscape. By analyzing case studies, theoretical models, and existing research, the paper presents a comprehensive framework for creating a coaching culture that aligns with India's national development goals.

Data Sources and Analytical Scope

The research is based on a comprehensive review of secondary data, including peer-reviewed journals, industry reports, and case studies from both Indian and international organizations. The paper examines the role of coaching in leadership development, employee engagement, and organizational agility, and provides insights into the challenges faced by Indian corporations in adopting coaching practices.



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Framework for Analysis

The conceptual framework revolves around three key pillars: leadership development, employee engagement and innovation, and organizational agility. These pillars align with India's broader developmental objectives as outlined in the Vikshit Bharat 2047 vision. The framework explores how coaching can be integrated into each of these pillars and offers recommendations for policy and organizational interventions to support the adoption of

coaching in India Inc.

4. Descriptive Analysis of Opportunities and Challenges

Opportunities for Building a Coaching Culture in India Inc.

The potential for establishing a coaching culture in India Inc. is considerable, particularly in the areas of leadership development and organizational agility. As India evolves into a global economic powerhouse, the need for agile, reflective leaders who can navigate a complex, globalized economy becomes increasingly critical (Bluckert, 2016). A coaching culture can equip Indian organizations with the tools necessary to develop such leaders.

Moreover, a coaching culture fosters accountability and ownership among employees, leading to higher engagement, creativity, and job satisfaction (Ellinger & Ellinger, 2020). This is especially significant in fast-growing sectors like IT, pharmaceuticals, and manufacturing, where competition for top talent is intense. By investing in coaching practices, Indian corporations can cultivate a more engaged, innovative workforce capable of meeting the demands of a rapidly evolving market.

Challenges to Adopting a Coaching Culture in Indian Corporations

Despite the evident benefits, several challenges hinder the widespread adoption of coaching in India Inc. Cultural resistance remains a significant barrier. Many Indian organizations still operate under traditional management structures characterized by hierarchy and authority (Sharma & Bhatnagar, 2021). These structures can create resistance to coaching practices, which necessitate a more collaborative, egalitarian approach to leadership and decision-making.



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Financial constraints also present a considerable challenge, particularly for SMEs that may lack the resources to invest in formal coaching programs. Additionally, the scarcity of trained coaches in India further impedes the adoption of coaching practices. To address these challenges, this paper argues for targeted policy interventions and public-private partnerships to support the development of a coaching culture within Indian organizations.

### 5. The Significance of a Coaching Culture for Vikshit Bharat 2047

Economic and Social Impact of Coaching

Creating a coaching culture within India Inc. aligns closely with the economic and social objectives of Vikshit Bharat 2047. Coaching fosters a learning-oriented mindset essential for a knowledge-driven economy (NITI Aayog, 2021). It helps bridge skill gaps in the workforce, enabling employees to acquire new competencies in response to technological advancements and shifting market demands. Furthermore, coaching can contribute to social mobility by empowering individuals from diverse backgrounds to realize their potential.

Developing Future-Ready Leaders

Leadership in 2047 will require a blend of technical skills, emotional intelligence, and the ability to manage complex, dynamic environments. Coaching aids leaders in developing these competencies by providing personalized, experiential learning opportunities (Chakraborty & Srinivasan, 2022). Additionally, coaching encourages leaders to foster inclusive workplaces, which will be crucial for addressing the challenges of a globalized economy and a diverse workforce.

Coaching in Small and Medium Enterprises (SMEs)

SMEs are a vital component of India's economic engine, significantly contributing to employment and GDP. However, many SMEs encounter challenges in accessing resources needed to implement a coaching culture (Dasgupta, 2023). This paper posits that coaching can play a transformative role in enhancing the competitiveness of SMEs by fostering innovation, agility, and resilience. Moreover, coaching can help SME leaders develop the strategic vision necessary to scale their businesses and compete globally.



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### 6. Strategies for Building a Coaching Culture in India Inc.

Top-Down Leadership Commitment

A key factor in establishing a coaching culture is securing leadership buy-in. Research indicates that when senior leaders model coaching behaviors, it creates a ripple effect throughout the organization (Ellinger & Ellinger, 2020). Leaders must not only endorse coaching initiatives but also actively participate in them. For example, in companies like Infosys and Wipro, senior executives engage in coaching sessions to promote personal growth and leadership development.

Training and Development Programs

To institutionalize coaching, organizations must invest in developing coaching competencies across all levels of the workforce. This includes creating formal training programs for managers, equipping them with the skills to effectively coach their teams. Additionally, organizations can establish internal coaching academies offering certifications and continuous learning opportunities.

Integration with Performance Management Systems

Another critical strategy is integrating coaching with performance management systems. Companies should shift from traditional evaluation methods to those that incorporate coaching as a tool for personal and professional development (Linder-Pelz, 2018). This could involve using 360-degree feedback, peer reviews, and self-assessment tools to create a more comprehensive approach to performance evaluation.

Leveraging Technology

Technology offers substantial opportunities to scale coaching initiatives. Virtual coaching platforms, AI-powered coaching assistants, and data analytics can provide personalized coaching experiences to a large number of employees (McCarthy et al., 2019). For instance, AI tools can track employee progress, offer real-time feedback, and identify areas for improvement, thereby enhancing the effectiveness and reach of coaching programs.



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#### 7. Discussions

Implications for India Inc. and Vikshit Bharat 2047

India's journey toward the vision of Vikshit Bharat 2047 a prosperous, globally competitive nation hinges on building an agile, innovative, and skilled workforce. A coaching culture can play a transformative role in helping India Inc. achieve these broader national objectives by cultivating leadership agility, enhancing employee engagement, and driving organizational innovation. Coaching practices promote a collaborative leadership style, empowering employees and fostering a growth mindset, which is crucial in today's competitive global business environment. The implementation of coaching in Indian organizations will help them navigate the complexities of the global market and adapt to ever-evolving challenges.

One of the critical advantages of a coaching culture is that it encourages continuous development, enabling leaders and employees to navigate ambiguity and change with confidence. According to the International Coaching Federation (ICF), coaching promotes self-awareness and enhances both individual and organizational performance (ICF, 2022). By integrating coaching into leadership development programs, India Inc. can create leaders who are not only technically proficient but also emotionally intelligent and adaptable. This shift toward a coaching model will significantly contribute to building leadership that can drive innovation and growth, aligning with the long-term vision of Vikshit Bharat 2047.

However, the benefits of coaching are not restricted to large corporations. Small and Medium Enterprises (SMEs) also stand to gain significantly from adopting a coaching culture. The Coaching Foundation of India (CFI) has highlighted the importance of leadership coaching in enabling SMEs to overcome operational challenges, foster innovation, and sustain long-term growth (CFI, 2023). Given that SMEs form the backbone of the Indian economy, promoting coaching practices in these organizations is crucial for the broader developmental goals of the country. Additionally, public-private partnerships (PPPs) can support SMEs in accessing coaching programs, which would otherwise be unaffordable for smaller firms.



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In a globalized world, where technological advancements and market dynamics constantly reshape the business landscape, the ability to embrace change and innovate is essential. According to the European Mentoring and Coaching Council (EMCC), coaching improves organizational agility by fostering an environment where employees are encouraged to take ownership of their development, collaborate effectively, and innovate continuously (EMCC, 2021). For India Inc., this will be crucial in staying competitive in global markets, especially as the country seeks to establish itself as a leader in industries like technology, manufacturing, and services by 2047.

#### Cultural Resistance

Despite the benefits, implementing a coaching culture in India Inc. comes with significant challenges. One of the primary barriers is cultural resistance to change. Many Indian organizations, particularly in Tier-2 and Tier-3 cities, are entrenched in traditional hierarchical structures where authority is concentrated at the top, and decision-making is centralized. In such environments, managers may view coaching as a threat to their authority, while employees may be resistant to new ways of learning and development (Ali, 2018). This cultural resistance can hinder the adoption of coaching practices, especially in industries that have historically relied on top-down management approaches.

Overcoming this cultural barrier requires a paradigm shift in how organizations view leadership and employee development. The International Coaching Federation (ICF) emphasizes that coaching is not about undermining authority but about empowering leaders to become more effective by fostering open communication and encouraging employee development (ICF, 2022). Coaching creates a supportive and collaborative work environment where both leaders and employees can thrive. Indian organizations, particularly in traditional sectors, will need to rethink their leadership models to embrace this collaborative approach.

### Skill Gaps

Another significant challenge in adopting a coaching culture is the shortage of qualified coaches in India, particularly outside major metropolitan areas. The Coaching Foundation of India (CFI) and other coaching bodies have made strides in developing coaching talent in India,



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but the demand far exceeds supply (CFI, 2023). According to Sharma & Bhatnagar (2021), this skill gap is especially pronounced in Tier-2 and Tier-3 cities, where access to professional coaching resources is limited. These regions are home to a significant portion of India's workforce, making it imperative to expand coaching capabilities beyond urban centers.

To address this challenge, organizations must invest in building internal coaching capabilities and partnering with external coaching firms to provide training and certification. The International Coaching Federation (ICF) offers globally recognized certifications that can help Indian organizations develop a robust pool of qualified coaches (ICF, 2022). Additionally, technology can play a crucial role in bridging this gap. Virtual coaching platforms, powered by Artificial Intelligence (AI), can provide scalable coaching solutions, particularly for SMEs and organizations in remote areas.

The European Mentoring and Coaching Council (EMCC) has also emphasized the role of technology-driven coaching solutions in expanding access to coaching across regions and industries (EMCC, 2021). By leveraging virtual platforms, Indian corporations can overcome geographical barriers and provide coaching to employees in remote areas, ensuring that coaching practices are inclusive and accessible to all.

#### Financial and Resource Constraints

For many SMEs, the cost of implementing a coaching culture can be prohibitive. Limited financial resources and competing business priorities often make it difficult for smaller organizations to invest in long-term coaching programs (Bhardwaj & Gupta, 2020). This is particularly true in sectors like manufacturing and retail, where margins are thin, and the focus is often on short-term operational goals.

However, with the right government incentives and strategic partnerships, these barriers can be overcome. The Coaching Foundation of India (CFI) has advocated for policy interventions that provide financial support to SMEs looking to adopt coaching practices (CFI, 2023). Additionally, the government can play a crucial role by offering tax incentives or grants to organizations that invest in coaching programs. These incentives would not only make

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coaching more affordable but also encourage more organizations to embrace coaching as a core part of their development strategy.

Public-private partnerships (PPPs) can also play a critical role in promoting coaching culture across industries. By collaborating with large corporations and educational institutions, the government can help create coaching programs that are accessible to smaller firms. These partnerships can also focus on building coaching capacity in underdeveloped regions of the country, ensuring that all sectors of the economy benefit from coaching practices.

Policy Recommendations and the Path Forward

To ensure the widespread adoption of a coaching culture in India Inc., several policy interventions are needed. The government can incentivize coaching by offering tax benefits or grants to companies that invest in coaching programs, particularly SMEs that lack the financial resources to implement these programs on their own (Ministry of Corporate Affairs, 2023). Additionally, public-private partnerships (PPPs) can be leveraged to create coaching programs that are accessible to smaller firms and underdeveloped regions.

Furthermore, long-term investments in education and skill development are necessary to build a pipeline of qualified coaches. Institutions like the Coaching Foundation of India (CFI) and global bodies like ICF and EMCC play a vital role in setting coaching standards and providing certification programs that can ensure quality and consistency in coaching practices. By aligning with these global standards, Indian organizations can ensure that their coaching initiatives meet international benchmarks for effectiveness.

By 2047, India will need a workforce that is not only technically skilled but also adaptable, innovative, and resilient. A coaching culture can contribute to this long-term vision by developing leaders who are equipped to manage complexity, embrace change, and drive growth in a competitive global market (World Economic Forum, 2022). With the right policies, strategic partnerships, and investment in skill development, India Inc. can create a coaching culture that contributes to the broader national objectives of Vikshit Bharat 2047.



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Limitations and Future Research

While this paper presents a comprehensive framework for creating a coaching culture in India

Inc., there are limitations to its scope. The analysis is primarily based on secondary data, and

more empirical research is needed to validate the proposed framework. Longitudinal studies

on the impact of coaching in Indian organizations, particularly SMEs, would provide valuable

insights into the long-term benefits of coaching practices.

Future research should also explore the role of technology in facilitating coaching, particularly

in a post-pandemic world where hybrid and remote work models are becoming the norm.

Virtual coaching platforms and AI-driven coaching tools could offer scalable solutions for

Indian corporations, especially those in SMEs with limited resources. Additionally, future

research should examine how coaching can be tailored to different industries and cultural

contexts within India, ensuring that coaching practices are inclusive and adaptable to diverse

organizational needs.

8. Conclusion

Summary of Key Insights

This paper has highlighted the potential for creating a coaching culture in India Inc. as part of

the broader national vision for Vikshit Bharat 2047. By fostering leadership development,

employee engagement, and organizational agility, coaching can help Indian corporations

navigate the complexities of a globalized economy and contribute to national development

goals. However, significant cultural and structural challenges must be addressed to ensure the

widespread adoption of coaching practices in Indian organizations.

**Practical Implications** 

To foster a coaching culture in India Inc., corporations must invest in leadership development

programs that emphasize coaching, partner with external coaching organizations, and build

internal coaching capabilities. SMEs, in particular, will benefit from government incentives

and public-private partnerships that make coaching more accessible and affordable.



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Policy interventions and strategic partnerships are essential to overcome the financial and resource constraints that many organizations face when adopting coaching practices. By aligning with global coaching standards, such as those set by ICF, EMCC, and CFI, Indian organizations can ensure that their coaching programs are effective, scalable, and aligned with international best practices.

In conclusion, creating a coaching culture in India Inc. is not only feasible but also essential for achieving the long-term objectives of Vikshit Bharat 2047. With the right policy support, strategic investments, and a focus on leadership development, Indian corporations can leverage coaching to drive growth, innovation, and sustainable success in the global market.

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#### **Conflict of Interest**

The author declares no conflict of interest.



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